TEMPLAR shield

BANKING & FINANCIAL SERVICES ERM PROGRAM MATURITY SOLUTIONS

In the Banking and Financial Services Industry, having a robust ERM program is essential due to the inherent risks associated with financial transactions. These risks can include market risk, credit risk, operational risk, and regulatory risk, among others.

Building a mature ERM program requires alignment with strategic planning, a well-defined governance structure, a robust risk assessment process, clear risk management policies and procedures, effective communication and reporting, and a focus on continuous improvement.

However, implementing an effective Enterprise Risk Management Program is challenging due to the following:

- Changing Business Models
- Constant Regulatory Updates
- Data Security Breaches
- Legacy Technology, Antiquated Applications
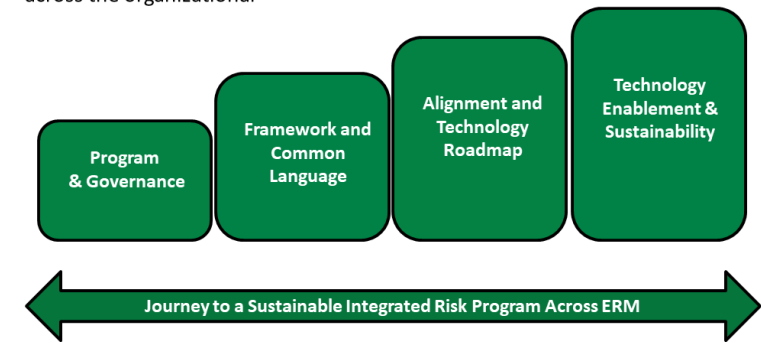- Operational Efficiency & Cost Concerns
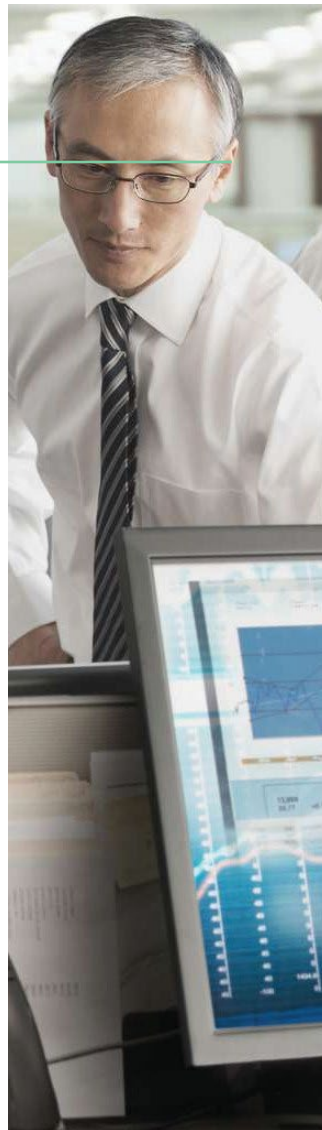
HOW servicenow ENABLES ERM

ServiceNow Integrated Risk Management tools and technology enable you to transform inefficient processes across your extended enterprise into an integrated risk program. Through automation and continuous monitoring ServiceNow delivers a real-time view of compliance and risk, improving decision making, and performance across your organization, including vendor relationships.

ServiceNow connects business, security and IT within an integrated risk framework, transforming manual, siloed and inefficient processes into a unified system built on a single platform. This allows you to manage risks to your business, for example, by reducing the risk of financial or legal penalties, loss of data, and reputational damage from non-compliance or a data breach.

Templar Shield's ERM Approach

Templar Shield offers a variety of services, focusing on the key tenant and approach of – "Crawl, Walk, Run". This offering can help to create a tailored Enterprise Risk Management capability for clients, to create operational and sustainable value across the organizational

- Program & Governance
- Framework and Common Language
- Alignment and Technology Roadmap
- Technology Enablement & Sustainability

Journey to a Sustainable Integrated Risk Program Across ERM

Templar Shield Advantage:

→ Functional expertise and thought leadership
→ Prioritized implementation roadmap
→ Solution maturity approach
→ Industry-leading best practices
→ Right-sized solutions
→ Pre-built engagement and solution accelerators
→ Templar Shield Labs, a state-of-the-art technology lab and enter of excellence with international presence

GRC/IRM - RISK MANAGEMENT

BENEFITS
→ Visibility into Enterprise Risk Posture
→ Scalability & Automation
→ Data-driven Risk Insights

CAPABILITIES
→ Risk Identification and Assessments
→ Risk statement library
→ Qualitative and Quantitative risk scores
→ Risk and response workflow
→ Advanced Risk Reporting
→ Performance and Key Risk Indicators

VRM - VENDOR RISK MANAGEMENT

BENEFITS
→ Comprehensive vendor portfolio
→ Remediation of issues based on predefined rules
→ Fully configurable assessment management
→ Improved efficiency of vendor life cycle

CAPABILITIES
→ Regulatory compliance
→ Risk Assessment and Management
→ Vendor on-boarding and Management
→ Business Continuity Planning
→ Security and Privacy
→ Analytics and Reporting
→ Integration

BCM - BUSINESS CONTINUITY MANAGEMENT

BENEFITS
→ Avoid Surprises
→ Create Plans that work
→ Recover Quickly
→ Make fast, Informed Decisions

CAPABILITIES
→ Business Impact Analysis
→ Continuity Planning
→ Recovery Plan exercising
→ Crisis Management

- **Strategy & Advisory**
- **Technology Enablement**
- **Managed Services**
- **Consulting**

ERM PROGRAM

FSO | GRC/IRM | VRM | BCM | IAM | SECOPS

FSO - FINANCIAL SERVICES OPERATIONS

BENEFITS
→ Deliver friction-free customer experiences
→ Build resilient operations
→ Accelerate transformation

CAPABILITIES
→ Personal and Commercial Lines Servicing for Insurance
→ Deposit Operations for Financial Services
→ Services Data Model Financial Services
→ Card Operations Financial Services
→ Payment Operations Financial Services
→ Loan Operations Performance Analytics
→ Financial Services Document Management

SECOPS - SECURITY AND OPERATIONS

BENEFITS
→ Reach operational agility
→ Prioritize remediation
→ Know your security posture

CAPABILITIES
→ Security Incident Response
→ Vulnerability Response
→ Configuration Compliance
→ Threat Intelligence
→ Performance Analytics for Security Operations
→ Event Management
→ DLP Incident Response

IAM - IDENTITY AND ACCESS MANAGEMENT

BENEFITS
→ Improved security
→ Increased efficiency
→ Better compliance
→ Greater scalability
→ Enhanced user experience

CAPABILITIES
→ User Management
→ Authentication
→ Access Control
→ Auditing and Reporting
→ Single Sign-on (SSO)
→ Multi-factor Authentication (MFA)
→ Identity Federation