



TEMPLAR SHIELD SECURITY OPERATIONS SERVICES

The Challenge of Performing Security Operations Today


The attack surface has greatly expanded as organizations embrace remote teams, cloud-based operations, and software-oriented infrastructure solutions. This has introduced new levels of cyber risk, exposing flaws in existing vulnerability management and security response strategies. Although organizations have increased their investment in threat intelligence and security products, many companies will face a security breach for which there was a patch available. This is due in fact that a majority still do not have a comprehensive account of the assets and services across their environment, and the use of siloed IT and Security tools end up creating gaps in security workflows, visibility, and cross-functional coordination. This can translate to manual incident response and vulnerability remediation processes between IT and Security teams. Resulting with inconsistent patching practices, costly and time-intensive incident response and vulnerability case backlogs, that continue to compromise security posture.








How to Implement an Effective Security Operations Program

Level up your Security Operations program utilizing the tools within your environment and ServiceNow® Security Operations. ServiceNow® Security Operations is a security orchestration, automation, and response (SOAR) engine built on the Now Platform. Designed to help security and IT teams respond faster and more efficiently to incidents and vulnerabilities, Security Operations uses intelligent workflows, automation, and a deep connection with Security Operations and IT to streamline response. In addition, the solution leverages the ServiceNow® Configuration Management Database (CMDB) to map security incidents to business services and IT infrastructure. This mapping enables prioritization of incident queues and vulnerabilities based on business impact, ensuring your security and IT teams are focused on what is most critical to your business.



-  Identify Vulnerabilities
-  Prioritize Vulnerabilities
-  Coordinate Response
-  Track Progress
-  Ensure Compliance

-  Increased Efficiency
-  Minimize Damage
-  Improved Reputation
-  Regulatory Compliance
-  Better Preparedness

SECURITY OPERATIONS SERVICE OFFERINGS

IT/OT SECURITY INCIDENT RESPONSE

- Implement the ability to identify, investigate and recover from incidents
- Ingest security incidents from all your endpoints into a single workspace
- Utilize workflows for orchestration and act with security tool integrations
- Increase productivity and measure the effectiveness of your SOC activities
- Manage your threat exposure using the MITRE and ATT@CK framework

IT/OT VULNERABILITY MANAGEMENT

- Implement the ability to identify, assess and address vulnerabilities
- Ingest vulnerabilities from all your endpoints into a single workspace
- Utilize workflows with Change Management and act with tool integrations
- Understand your security posture and identify the most critical risks
- Respond efficiently across your Security and IT teams

CONFIGURATION COMPLIANCE

- Implement the ability to identify, assess and address compliance findings
- Ingest compliance findings from all your endpoints into a single workspace
- Utilize workflows with Change Management and act with tool integrations
- Automatically prioritize findings based on asset business context
- Gain insights into the common configuration issues in your environment

THREAT INTELLIGENCE

- Integrate with various threat intelligence services for situational awareness
- Find indicators of compromise (IoC) within your environment
- Enrich security incidents with threat intelligence data



Templar Shield: Your trusted Security Operations advisor:

Strategic Advisory	<ul style="list-style-type: none"> → IT and OT Security Operations program advisory → IT and OT Security Operations technology assessment → Vulnerability and compliance assessment and mitigation methodology → Incident response workflows and mitigation methodology
Consulting	<ul style="list-style-type: none"> → Security Operations policy compliance → OT vulnerability management → Gap analysis of asset tracking → Vulnerability compliance monitoring and reporting → Incident response monitoring and reporting → Security Operations program maturity assessment and roadmap
Technology	<ul style="list-style-type: none"> → Security Operations technology enablement → Security Operations solution architecture design and integration → Security Operations program performance analytics → Tool integration for workflow orchestration and response → Assisted vendor technology feedback and new capability requests
Managed Services	<ul style="list-style-type: none"> → Security Operations managed engagement enablement → Center of Excellence methodology

Templar Shield Services:

- Integrated Risk Management (IRM)
- Governance, Risk, & Compliance (GRC)
- Cybersecurity
- Data Privacy
- Identity and Access Management
- Third-Party Governance
- Cloud Transformation

Templar Shield Advantage:

- Expansive, multi-industry experience
- Functional expertise and thought leadership
- Prioritized implementation roadmap
- Solution maturity approach
- Industry-leading best practices
- Right-sized solutions
- Pre-built engagement and solution accelerators
- Templar Shield Labs, a state-of-the-art technology lab and center of excellence with international presence

Templar Shield, Inc. is a premier information security, risk and compliance professional services and value-added reseller firm with a national team of SecOps and GRC technology professionals – headquartered in San Diego, CA. We provide various service options to meet our client’s specific needs, including advisory, integrated risk transformation, consulting, operations, and technical solutions. We have partnered with over 100 Fortune 1000 companies and government entities, driving innovative integrated risk and compliance solutions across numerous business functions.

VISIBILITY, INTELLIGENCE & RESPONSE ACROSS THE ENTERPRISE

